

DHHS Quality and Safety Standards 2009 against the Health Literacy Dimensions.

DHHS Standard	Related HL Dimensions
1. Safe Environment	12, 15
2. Consumer Focus	11, 12, 2.3, 3.2, 4.2, 5.1
3. Workforce	11, 2.3, 2.5, 2.6, 2.7, 5.1
4. Incidents & Feedback	1.2, 1.3, 1.5, 1.6, 1.7, 2.3, 3.2, 3.5, 3.6, 5.1, 6.4
5. Consumer Information	14
6. Governance	1.2, 1.5, 1.6, 1.7, 2.3, 3.1, 3.2, 3.4, 3.5, 3.6, 3.7, 5.1, 6.4, 6.8, 6.9